

## Annexure A

### Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email ID
Customer care	Nilesh Kadam	5/6 Hind Rajasthan Chambers, 6 Oak Lane, Fort Mumbai – 400 001.	66145641	kadam@nayaissue.com
Head of Customer Care	Giridhar Parab	5/6 Hind Rajasthan Chambers, 6 Oak Lane, Fort Mumbai – 400 001.	66145650	parab@nayaissue.com
Compliance officer	Ramesh Baliya	5/6 Hind Rajasthan Chambers, 6 Oak Lane, Fort Mumbai – 400 001.	66145645	babu@nayaissue.com
CEO	Amit Jasani	5/6 Hind Rajasthan Chambers, 6 Oak Lane, Fort Mumbai – 400 001.	66145678	amit@nayaissue.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.