

## **SEBI Complaint Redress System (SCORES)**

This has reference to SEBI letter dated July 3, 2019 related to SEBI Complaint Redress System (SCORES).

Filing of complaints on SCORES – Easy & quick

- a. Register on SCORES portal
- b. Mandatory details for filing complaints on SCORES:
  - i) Name, P PAN, Address, Mobile Number, Email ID
- c. Benefits:
  - I. Effective communication
  - II. Speedy redressal of the grievances

Further, all the members are directed to include procedure for filing of complaints on SCORES and benefits for the same in the welcome kit to be given to the investors at the time of registration with them.

All the members may refer the SCORES website (link: <https://scores.gov.in/scores/Welcome.html>) and the FAQs available thereon for the same.